



Chris Collins – Associate Case Manager - Midlands

Chris provides Case Management for children and adults with brain injury and complex needs in the Midlands.

Chris qualified as an Occupational Therapist in 1996. With 9 years' experience within the NHS and 13 years' Case Management in the charitable and private sector Chris has a wealth of experience working alongside clients with various diagnosis including Neurology, Burns and Plastics, Orthopedics, Elderly Care and Community Rehabilitation. This has offered Chris the opportunity to work in many, diverse situations with individuals with unique needs and wants. Chris is passionate about supporting her clients and their support network to achieve their full potential and engage in meaningful, quality lives whatever the challenges.

Chris is a creative thinker, never afraid to look out of the box for a solution to a problem. Being flexible, dynamic and goal led enables her to form a strong rapport with those she works with. This leads to goal focused, person centered assessments, recommendations and interventions. Allowing the client to choose their own journey whilst receiving specialist guidance, treatment and intervention from hand picked therapists and professionals to maximize their outcomes. Chris is a strong advocate for interdisciplinary working, with all members of the team working towards the same, shared client goal. Chris is also a strong believer in supporting those close to the client to ensure they are a part of the team also and feel able to be on the journey with the client where appropriate.

Due to the complex nature of Chris' caseload she is no stranger to managing expectations and challenging preconceptions and assumptions if it is in the client's best interest to do so. Chris advocates strongly for all her clients and likes to ensure that everyone involved is very aware that the client is central to everything and without them we can achieve nothing.

AJCM is a specialist brain injury Case Management service and we believe in taking a team approach to ensure the most effective service.

Case management is a process devoted to the coordination, rehabilitation, care and support of people with complex, clinical needs. It aims to facilitate their independence and improve their quality of life whilst acknowledging safety issues. (British Association of Brain Injury Case Managers)

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- ✓ Brain Injury
- ✓ Catastrophic Injury

- ✓ Children
- ✓ Young Adults
- ✓ Adults

Specialism

- ✓ Rehabilitation
- ✓ Complex Needs
- ✓ Accommodation
- ✓ Assistive Technology
- ✓ Education

