

Profile: Tracey Dailly – Associate Case Manager, Wolverhampton



Tracey Dailly is a Case Manager based in the West Midlands. She works with both children and adults with a wide range of difficulties, including brain injury, spinal cord injury and cerebral palsy.

Tracey qualified from the University of Strathclyde in 1996 with a BSc in Speech and Language Pathology. She has been practising as a Speech and Language Therapist for 20 years.

In the NHS Tracey had a prominent role in the Community Learning Disability Team. She supported and trained others to work with a very complex client group and developed a special interest in working with people with communication support needs who also displayed behaviours which were challenging for services to manage,

Tracey started work as a Case Manager in 2011 and took up her present position with AJ Case Management Ltd in 2013.

Tracey is passionate about ensuring her clients receive care and support which is person centred and tailored to the individual person's needs from the point of initial assessment onwards. She works in close partnership with clients and their families to support them through every step of their journey.

Tracey has excellent written and verbal communication skills and is able to provide clear and comprehensive reports.

Tracey has the skills and experience required to identify, organise and coordinate an effective multi-disciplinary team. She works with the therapy team to ensure that they are able to provide a clear therapy plan and demonstrate the effectiveness of their input.

Tracey has a great deal of experience recruiting and managing bespoke care teams. The client and his or her family are fully included in this process which empowers clients and their families and results in the recruitment of high quality support workers.

Tracey also has experience working with clients and Financial Deputies when purchasing and adapting appropriate properties.

In addition to working as a Case Manager Tracey continues to run her own private practice in Speech and Language Therapy. In addition to providing therapy to individual clients Tracey also regularly provides medico-legal reports to solicitors.

- ✓ BABICM
- ✓ HCPC
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